

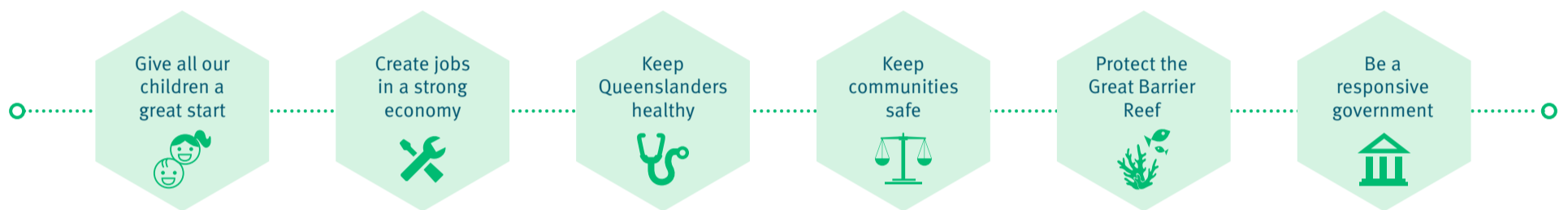
Office of Industrial Relations

Strategic Plan 2018–2022



Our future state – creative, connected, engaged

Building Queensland’s future by giving all children a great start, engaging young people in learning, and creating safe, fair workplaces and communities.



Our world is changing



Safe, fair and productive workplaces and communities

Safe workplaces and homes



We will make sure Queenslanders are safe at work and home by:

- providing practical solutions to current and emerging trends that impact health and safety
- monitoring and improving physical and psychological work environments

- using directed compliance and sanctions to enforce work health and safety and electrical safety laws
- driving safety leadership and culture through education and engagement
- raising awareness of working and living safely around electricity.



All workplaces are fair and productive

We will make sure all workplaces are fair and productive by:

- supporting workplace productivity and fairness through an equitable industrial relations framework
- negotiating fair and productive public sector industrial agreements through good faith bargaining
- achieving high quality outcomes through effective implementation of contemporary policy and legislative frameworks

- providing a fair and efficient workers' compensation scheme and return to work practices that better serve industry and injured workers
- engaging with workers and industry to provide analysis and advice on industrial relations issues
- ensuring compliance with Queensland's industrial relations laws
- providing advice to government as a partner in the Fair Work system.

Capable and confident people delivering responsive services

A responsive and capable workforce

We will support our people to make a difference by:

- continuing to focus on health, safety and wellbeing in every workplace

- promoting a diverse, inclusive and high-performing service delivery culture through continual improvement
- developing the skills of leaders across service delivery, regulation and business support areas to create a culture of innovation and continual improvement.



Transforming the way we do our business



We will transform our delivery by:

- leveraging innovation, digital technologies and tools to improve our services, and being responsive to community needs and expectations

- using governance to design and align the direction of our work, deliver our purpose and improve our performance
- continuing to mature contemporary regulation to monitor the safety, legislative compliance and quality of services.

